

Holiday Home Insurance

Insurance product information document



Company: Hiscox SA, sucursal en España
Regulated by the FCA and the DGSFP.
Registry code: E231

The complete pre-contractual and contractual information on the product is provided in other documents.

What is this type of insurance?

The purpose of the insurance is to cover the second residence of the insured against possible losses and damages as well as the insured's Civil Liability, among others.



What is insured?

Main coverage

Holiday Home Insurance is contracted through modules or sections, so please verify the coverages contracted in the schedule.

We will pay compensation in relation to claims received for:

- ✓ **Section A: Buildings and tenant's improvements:** in case of physical loss or physical damage directly caused by situations such as fire, storm, theft among others as well as some losses or extra expenses.
- ✓ **Section B: Contents:** in case of physical loss or physical damage directly caused by fire, storm, theft among others as well as some losses or extra expenses.
- ✓ **Section C: Your liabilities if insured under Section A and/or B, including cost and expenses to defend the claim:**
 - ✓ Regarding your employees: for damages which you may legally have to pay for an accident which causes bodily injury or disease to your domestic employees at the holiday home.
 - ✓ Regarding other people (both as owner or occupier of the holiday home and personal liability): for damages which you may legally have to pay for an accident which causes bodily injury or physical damage to property.
- ✓ **Section D: Emergency travel and security services, including:**
 - ✓ The cost of travel incurred for yourself and another member of your family to return to the holiday home or the cost incurred of temporary accommodation.
 - ✓ Practical security advice and assistance for travel security, identity fraud and an emergency response service.

Optional cover

Sections A and B: accidental damage by external and visible means.

In case of loss we will pay up to the amount insured indicated in the schedule.



What is not insured?

Main excluded risks

- ✗ Any claim where you would be entitled to be paid under any other insurance if this policy did not exist, except for any excess above the amount that would be covered under the other insurance (applies to all sections).
- ✗ Loss or damage while the buildings are not sufficiently furnished for normal living purposes (applies to Section A).
- ✗ Loss or damage caused by wear and tear or use contrary to the manufacturer's recommendation (applies to Section A).
- ✗ Your liability arising out of any work your employees do for you other than domestic duties (applies to Section C.1).
- ✗ Your liability for loss of or damage to property which belongs to you or is in your or your employee's care, other than damage to property for which you as tenant are legally liable to the owner (applies to Section C.2).



Are there any restrictions on cover?

Main coverage limitations

- ! **Temporary scope:** The policy covers claims due to events occurred during the insurance period.
- ! **Excess:** In case of loss we will pay up to the maximum compensation amount once the applicable excess is deducted. The excess will figure in the schedule and is the amount that the insured must assume in each loss.



Where am I covered?

Territorial scope: Depending on what you hire, the policy may have coverage in Spain, Europe or around the world (except the US and Canada). Verify in the schedule.



What are my obligations?

- To pay the premium.
- To take reasonable steps to prevent accident or injury and protect your property against loss or damage.

- To keep your property in good condition and repair.
- To tell the insurer or your insurance agent as soon as possible about any incident which may result in a claim under this policy. If you think a crime has been committed, you must also tell the police and ask them for a crime reference number.
- To prove the loss or damage has happened and give the insurer all the co-operation in order to investigate your claim.



When and how do I pay?

You must pay the first premium or the single premium at the conclusion of the contract. Successive premiums must be made effective on the corresponding due dates.



When does the cover start and end?

The insurance contract has an annual duration beginning its effect on the date determined in the schedule. The contract will be extended tacitly for annual periods, unless either party formally objected.



How do I cancel my contract?

You may cancel the policy up to 14 days from the start of the contract (plus postage time), although you may also cancel the policy at any time by writing to the insurer, subject to the policy terms and conditions.